

SIEMENS – Supplier Training Documentation

SupplyOn Document Management (DMS) integrated
with SupplyOn WebEDI Purchase Orders (PO)

PUSH variant



04/2015
Version 1.2

SupplyOn Services DMS-PO-Integration (PUSH variant) – Benefits

Benefits of SupplyOn Document Management (DMS) for suppliers



**The advantage for you of exchanging documents electronically:
Access at all times to up-to-date documents**



- ➔ With SupplyOn Document Management you always work on the basis of up-to-date documents from your customers.
- ➔ Sending out documents manually is prone to errors. Only the electronic process ensures that you are immediately informed about document changes.
- ➔ Document Management enables you to efficiently manage the documents of your customers. You can save the electronic documents directly in your internal system without having to carry out tedious scanning. The documents of your customer are always up-to-date. This means there is no need for lots of consultation with your customer.
- ➔ Comprehensive search and filter functions enable you to find documents in next to no time.



"SupplyOn Document Management has generated substantial gains in efficiency for ourselves and for our customers."

Both Siemens and the suppliers benefit from maximum security for business-critical data

**Communication via e-mail and fax is not secure.
Use the secure line of communication – SupplyOn!**



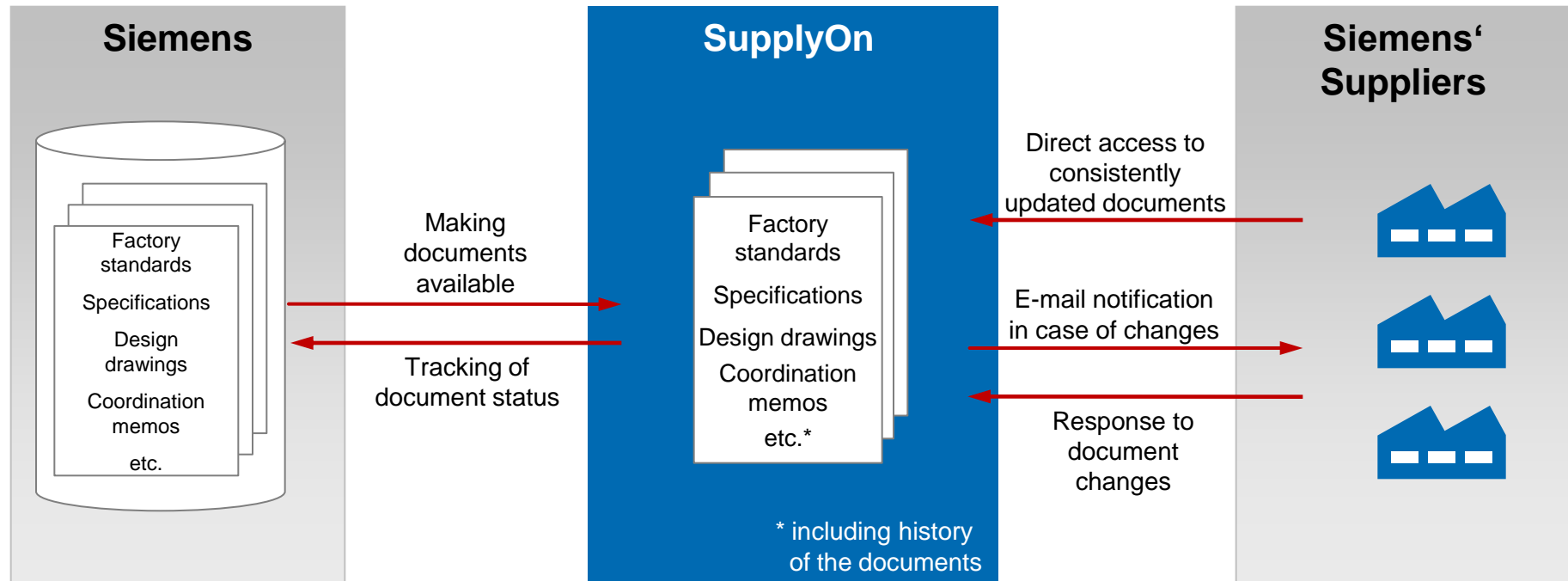
- ➔ All SupplyOn customers place the highest value on security. Therefore, many customers put SupplyOn to the acid test with regards to data security in regularly occurring security audits.
- ➔ All SupplyOn services are based on a comprehensive and tried-and-tested security and operating concept.
- ➔ SupplyOn meets the demanding requirements of the German Data Protection Act (BDSG) as well as the ISO 27001 security standard.



SupplyOn Services DMS-PO-Integration (PUSH variant) – Process Description

SupplyOn Document Management

Generic Overview



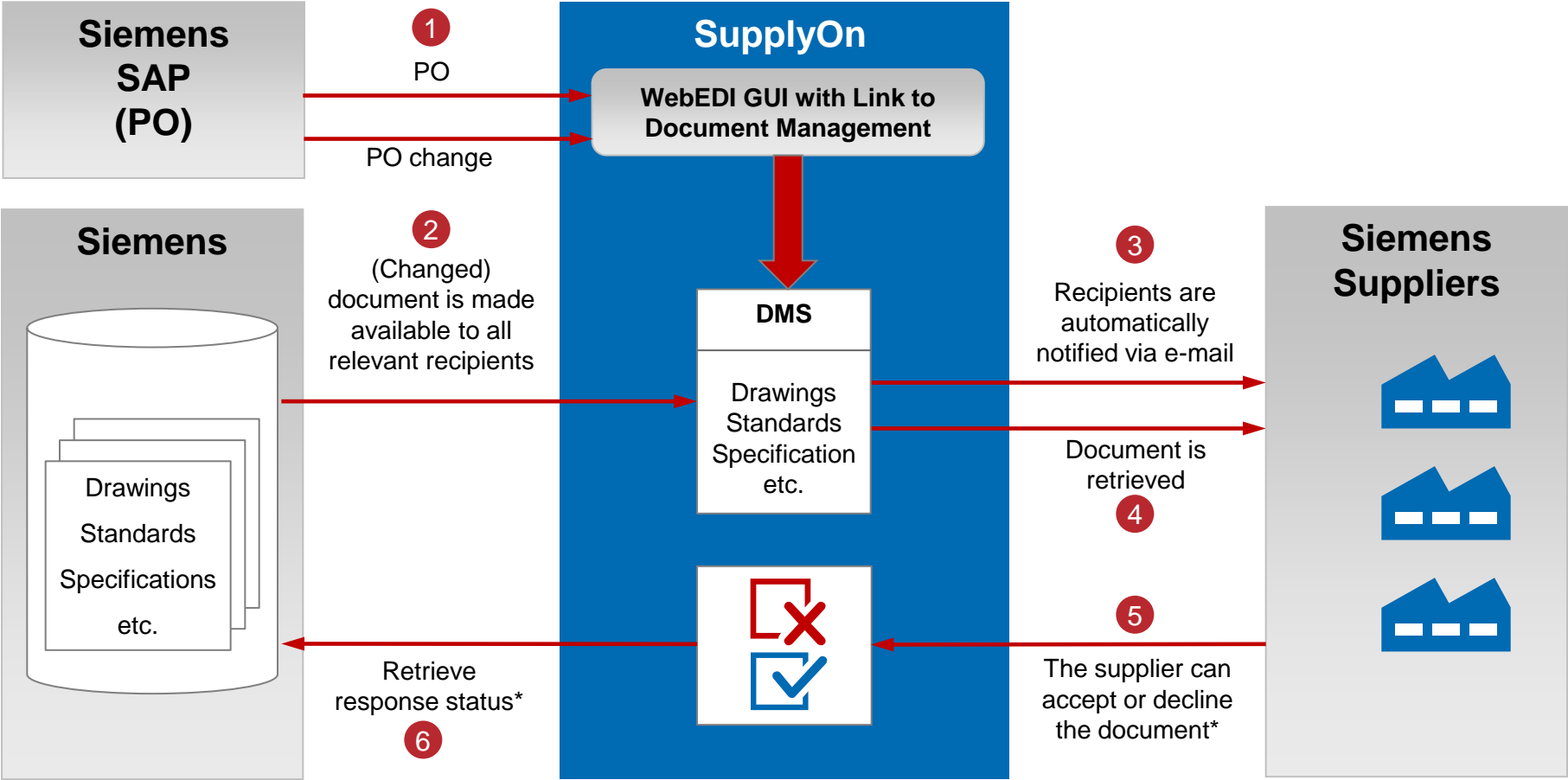
Siemens' advantages:

- ▶ Reduced administrative effort in making documents available and transparent process (who received and accepted which document at what time)
- ▶ Documents are distributed in real-time, especially document changes
- ▶ All documents are transmitted securely through encrypted connections
- ▶ Thanks to the history feature and versioning, the status of all documents is transparent to Siemens and all suppliers

SupplyOn Solution Approach for Siemens

Scenario 1: PO before DMS Document

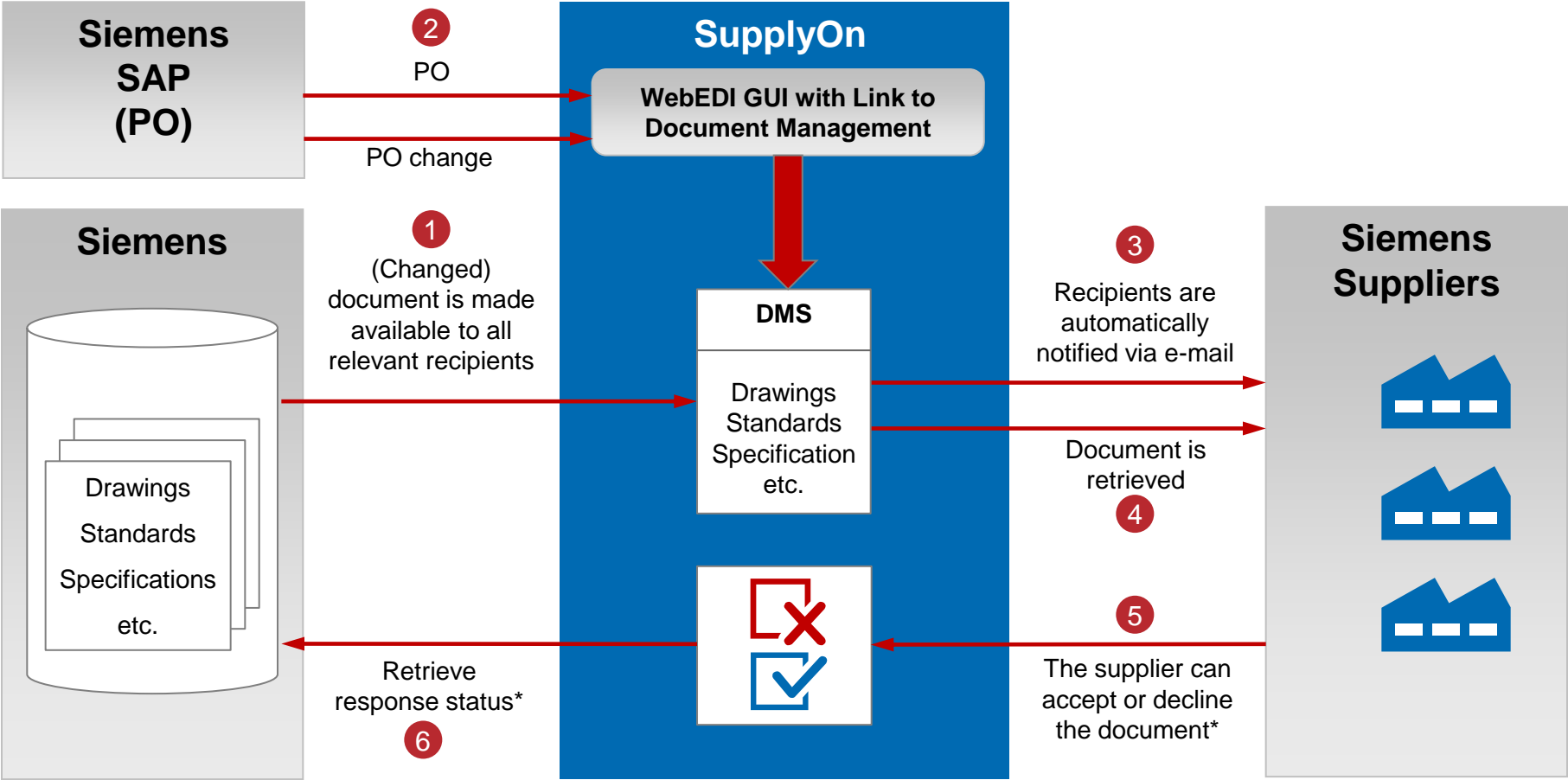
➡ Process flow for scenario 1:



SupplyOn Solution Approach for Siemens

Scenario 2: PO after DMS Document

➡ Process flow for scenario 2:



SupplyOn Services/ DMS – Process Description

Push Process

- The user receives an E-Mail-Alert that a new Siemens document is provided in SupplyOn
- The user logs on to SupplyOn
- The user selects the service “Document Management”
- The user sees all new documents from Siemens AG
- The user clicks on a document and can see Information about it
- The user can download the documents by clicking on “More” or directly on the file at “Attachments”
- The user changes the current status by clicking on the “Change” button
- The user has the opportunity to attach files in his feedback to Siemens AG
- The user sends his feedback to Siemens AG by clicking on “Send feedback”

SupplyOn Services/ DMS – Process Description

Push Prerequisites

The screenshot displays the SupplyOn web application interface. At the top, there is a navigation bar with links: 'My SupplyOn', 'SupplyOn Services', 'Administration', and 'Log Out'. The 'Administration' link is highlighted with a blue box, and a dropdown menu is visible below it, containing 'My User Account', 'My Substitutes', 'Customer Responsible', 'Company', and 'Contract & Invoice'. The 'My User Account' option is also highlighted with a blue box. Below the navigation bar, the user is logged in as 'TEST SYSTEM (QAS - 2013-B): trg-CAL Tech Corp., Sonja'. The main content area shows the 'My user: Service settings' page. It includes tabs for 'My master data', 'My roles', and 'My service settings'. The 'My service settings' tab is active, showing 'Customer responsible settings for corporate customer'. There is a 'Privacy settings' link. A dropdown menu for 'Company' is set to 'trg-CAL Tech Corp., Phoenix'. Below this, there are tabs for 'Sourcing' and 'Document Management'. A text block explains that customer responsables with write access are informed about new requests. A link 'Who administrates the customer responsables?' is provided. A table with three columns: 'Company', 'Responsible for customer', and 'Authorization' is shown. The table has one row with the values 'trg-CAL Tech Corp.', 'All customers', and 'Write'. At the bottom, there is a pagination bar showing '1 Customer responsible', 'Rows per page 10', and 'Page 1 of 1'.

My SupplyOn | SupplyOn Services | **Administration** | Log Out

SUPPLYON

TEST SYSTEM (QAS - 2013-B): trg-CAL Tech Corp., Sonja

My SupplyOn > My user: Service settings

My master data | My roles | My service settings | Privacy settings

Customer responsible settings for corporate customer

Company: trg-CAL Tech Corp., Phoenix

Sourcing | Document Management

Customer responsables with write access are informed about new requests of their customers in SupplyOn Sourcing and are able to process the requests. A comprehensive overview of all customer responsables is available in the Business Directory tab "Contact Persons".

[Who administrates the customer responsables?](#)

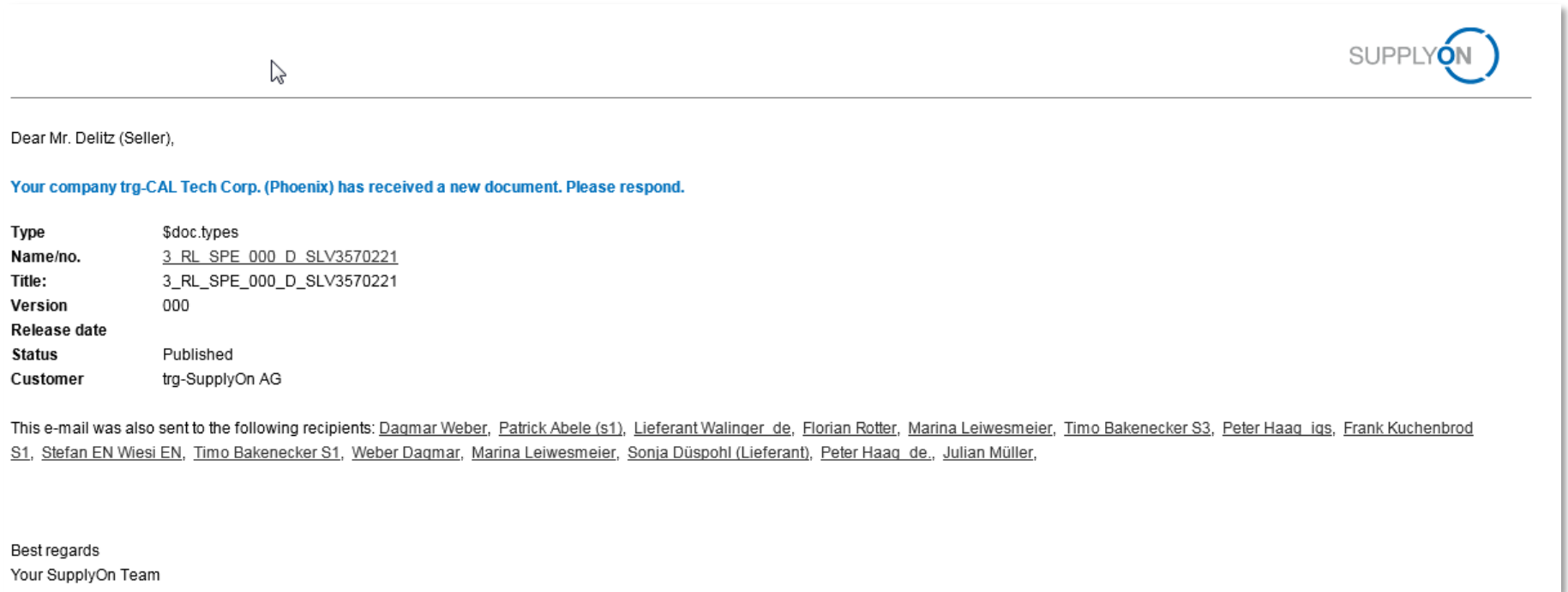
Company	Responsible for customer	Authorization
trg-CAL Tech Corp.	All customers	Write

1 Customer responsible | Rows per page 10 | Page 1 of 1 | Next Last

- To view any of the created requests the supplier user must be a KAM (Key Account Manager) user with „read“ rights
- To check if the user has these rights, the supplier user needs to click on “Administration – My User Account” and needs to choose the tab “My service setting”
- To receive these rights, the supplier user needs to contact his supplier company admin

SupplyOn Services/ DMS – Push

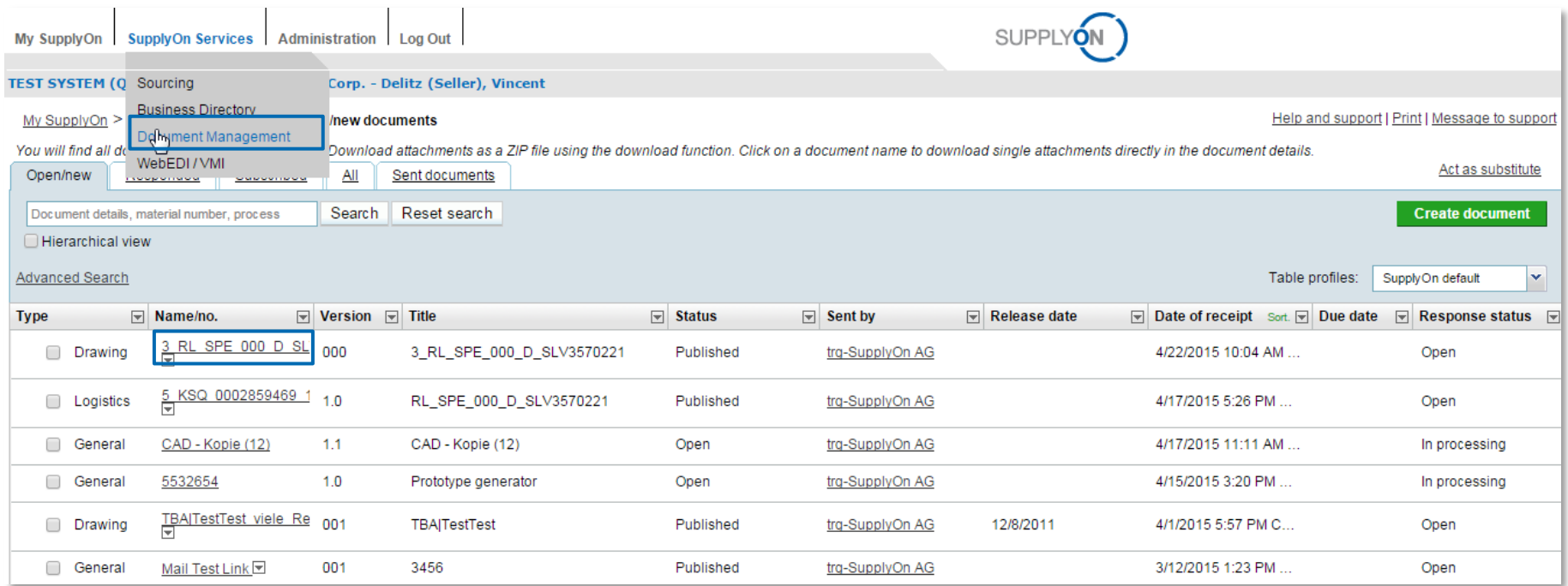
SupplyOn DMS-PO-Integration: E-mail-notification on receiving a new document



- The user receives an E-Mail-Alert that a new Siemens document is provided in SupplyOn

SupplyOn Services/ DMS – Introduction

Access to Document Management System



The screenshot shows the SupplyOn user interface. At the top, there are navigation tabs: 'My SupplyOn', 'SupplyOn Services', 'Administration', and 'Log Out'. The 'SupplyOn Services' tab is active, and a dropdown menu is open, highlighting 'Document Management'. Below the navigation, the user is logged in as 'Corp. - Delitz (Seller), Vincent'. The main content area displays a list of documents with columns: Type, Name/no., Version, Title, Status, Sent by, Release date, Date of receipt, Due date, and Response status. The first document in the list is '3_RL_SPE_000_D_SLV' with version 000, titled '3_RL_SPE_000_D_SLV3570221', published by 'tra-SupplyOn AG' on 4/22/2015. Other documents include '5_KSQ_0002859469_1', 'CAD - Kopie (12)', '5532654', 'TBA|TestTest_viele_Re', and 'Mail TestLink'.

Type	Name/no.	Version	Title	Status	Sent by	Release date	Date of receipt	Due date	Response status
Drawing	3_RL_SPE_000_D_SLV	000	3_RL_SPE_000_D_SLV3570221	Published	tra-SupplyOn AG		4/22/2015 10:04 AM ...		Open
Logistics	5_KSQ_0002859469_1	1.0	RL_SPE_000_D_SLV3570221	Published	tra-SupplyOn AG		4/17/2015 5:26 PM ...		Open
General	CAD - Kopie (12)	1.1	CAD - Kopie (12)	Open	tra-SupplyOn AG		4/17/2015 11:11 AM ...		In processing
General	5532654	1.0	Prototype generator	Open	tra-SupplyOn AG		4/15/2015 3:20 PM ...		In processing
Drawing	TBA TestTest_viele_Re	001	TBA TestTest	Published	tra-SupplyOn AG	12/8/2011	4/1/2015 5:57 PM C...		Open
General	Mail TestLink	001	3456	Published	tra-SupplyOn AG		3/12/2015 1:23 PM ...		Open

- The user logs on to SupplyOn
- The user selects the service “Document Management”
- The user sees all new documents from Siemens AG
- The user clicks on the new document and can see Information about

SupplyOn Services/ DMS – Changing the status

The screenshot displays the SupplyOn DMS interface. At the top, there is a navigation bar with links for 'My SupplyOn', 'SupplyOn Services', 'Administration', and 'Log Out'. The 'SupplyOn' logo is on the right. Below the navigation bar, a breadcrumb trail reads: 'TEST SYSTEM (QAS - 2013-B): trg-CAL Tech Corp. - Delitz (Seller), Vincent'. A secondary breadcrumb trail shows the path: 'My SupplyOn > Document Management: Open/new documents > 3_RL_SPE_000_D_SLV3570221 (000): Document details'. On the right, there are links for 'Help and support', 'Print', and 'Message to support'.

The main content area is titled 'Document' and contains a 'Document details' tab and a 'History and references' tab. The 'Document details' tab is active, showing a 'Response attachment' section. This section includes a 'Response from:' field with the value 'trg-CAL Tech Corp.' and a 'Status:' field with a dropdown menu currently set to 'Open'. A 'Change' button is visible next to the status dropdown. Below this, there is a 'Document details' section with a table of information:

Document details	
Type:*	Drawing
Document name/number:*	3_RL_SPE_000_D_SLV3570221
Version:	000
Status:	Published
Title:	3_RL_SPE_000_D_SLV3570221
Description:	Method: 5 ID-SAP: KSQ Bestellnummer: 0002859469 Bestellposition: 10
Material number:	-
Attachments:	5_KSQ_0002859469_10_20150415124346_3_RL_SPE_000_D_SLV3570221.docx (124 KB)

At the top of the 'Document details' section, there are buttons for 'Send feedback', 'Cancel', and 'More' (with a dropdown arrow). The 'More' button is highlighted with a red box. The 'Attachments' section at the bottom shows a list of files, with the first file '5_KSQ_0002859469_10_20150415124346_3_RL_SPE_000_D_SLV3570221.docx (124 KB)' highlighted with a red box.

- The user can download the document by clicking on “More” or directly on the file at “Attachments”
- The user changes the current status by clicking on the “Change” button. Depending on his choice, Siemens AG will see a different status

SupplyOn Services/ DMS – Sending feedback

My SupplyOn | [SupplyOn Services](#) | Administration | Log Out

SUPPLYON

TEST SYSTEM (QAS - 2013-B): trg-CAL Tech Corp. - Delitz (Seller), Vincent

[My SupplyOn](#) > [Document Management: Open/new documents](#) > 3_RL_SPE_000_D_SLV3570221 (000): Document details [Help and support](#) | [Print](#) | [Message to support](#)

Document

[Send feedback](#) [Cancel](#) [More](#) ▾

[Document details](#) [History and references](#)

Response attachment [Collapse](#) ⓘ

Response from: [trg-CAL Tech Corp.](#)

Status: In processing [Change](#)

Document details [Collapse](#) ⓘ

Type:*	Drawing	Delivery date:	Apr 22, 2015 10:04:24 AM
Document name/number:*	3_RL_SPE_000_D_SLV3570221		
Version:	000	Company:	trg-SupplyOn AG
Status:	Published	Contact:	Delitz (Buyer), Vincent
Title:	3_RL_SPE_000_D_SLV3570221		
Description:	<div>Methode: 5 ID-SAP: KSQ Bestellnummer: 0002859469 Bestellposition: 10</div>		
Material number:	-		
Attachments:	5_KSQ_0002859469_10_20150415124346_3_RL_SPE_000_D_SLV3570221.docx (124 KB)		

- The user clicks on „Send feedback“ to transmit the current status to Siemens AG.

SupplyOn Services/ DMS – Push

[My SupplyOn](#) | [SupplyOn Services](#) | [Administration](#) | [Log Out](#)

SUPPLYON

TEST SYSTEM (QAS - 2013-B): trg-CL Tech Corp. - Delitz (Seller), Vincent

[My SupplyOn](#) > **Document Management: Open/new documents** [Help and support](#) | [Print](#) | [Message to support](#)

You will find all documents assigned to you here. Download attachments as a ZIP file using the download function. Click on a document name to download single attachments directly in the document details.

[Open/new](#) | [Responded](#) | [Subscribed](#) | [All](#) | [Sent documents](#) [Act as substitute](#)

Document details, material number, process

☐ Hierarchical view

[Advanced Search](#) Table profiles:

Type	Name/no.	Version	Title	Status	Sent by	Release date	Date of receipt	Due date	Response status
<input type="checkbox"/> Drawing	3_RL_SPE_000_D_SL	000	3_RL_SPE_000_D_SLV3570221	Published	trg-SupplyOn AG		4/22/2015 10:04 AM ...		In processing
<input type="checkbox"/> Logistics	5_KSQ_0002859469_1	1.0	RL_SPE_000_D_SLV3570221	Published	trg-SupplyOn AG		4/17/2015 5:26 PM ...		Open
<input type="checkbox"/> General	CAD - Kopie (12)	1.1	CAD - Kopie (12)	Open	trg-SupplyOn AG		4/17/2015 11:11 AM ...		In processing
<input type="checkbox"/> General	5532654	1.0	Prototype generator	Open	trg-SupplyOn AG		4/15/2015 3:20 PM ...		In processing
<input type="checkbox"/> Drawing	TBA[TestTest_viele_Re	001	TBA[TestTest	Published	trg-SupplyOn AG	12/8/2011	4/1/2015 5:57 PM C...		Open
<input type="checkbox"/> General	Mail Test Link	001	3456	Published	trg-SupplyOn AG		3/12/2015 1:23 PM ...		Open
<input type="checkbox"/> Drawing	Antwortdokument_Liefe	001	Antwortdokument_Lieferantenanfrage	Published	trg-SupplyOn AG	12/8/2011	3/11/2015 2:10 PM ...		Open
<input type="checkbox"/> Logistics	CAD - Kopie (12)	4334	wertwer	Published	trg-SupplyOn AG	2/9/2015	2/16/2015 4:30 PM ...		Open
<input type="checkbox"/> Drawing	PCN_Antwortdokument	001	PCN_Antwortdokument_PHA_2	Published	trg-SupplyOn AG	12/8/2011	2/16/2015 2:00 PM ...		Open
<input type="checkbox"/> General	Quartz_Job_Tgest_201	11	Quartz_Job_Tgest_2015-A	Published	trg-SupplyOn AG		2/16/2015 1:37 PM ...		Open

- The response status was transmitted to Siemens AG

Use Cases – E-Mail-Alerts

SupplyOn Services/ DMS : E-mail-notification on changed notices or changed documents



Dear Mr. Delitz (Seller),

The company trg-CAL Tech Corp. (Phoenix) has received a change notice or changed document:

Type: Drawing
Name/no.: 3_RL_SPE_000_D_SLV3570221
Title: 3_RL_SPE_000_D_SLV3570221
Version: 000
Release date:
Status new: Deleted
Status old: Published
Customer: trg-SupplyOn AG

This e-mail was also sent to the following recipients: Dagmar Weber, Patrick Abele (s1), Lieferant Walingen de, Florian Rotter, Marina Leiwesmeier, Timo Bakenecker S3, Peter Haag igs, Frank Kuchenbrod S1, Stefan EN Wiesi EN, Timo Bakenecker S1, Weber Dagmar, Marina Leiwesmeier, Sonja Düspohl (Lieferant), Peter Haag de., Julian Müller,

Best regards
Your SupplyOn Team

- The user receives an E-Mail-Alert that Siemens has sent a change notice or changed documents.

SupplyOn Services/ DMS : E-mail-notification on changed notices or new documents

Dear Mr. Delitz (Seller),

The company Acceptance EDIFACT Seller (Muenchen) has received change notices or new documents.

Type	Name/no.	Title	Version	Release date	Status
Standard	<u>1_OPK_3010240851_000010_20150401135201_24_RL_SPE_EN_W_DS000600800</u>	1_OPK_3010240851_000010_20150401135201_24_RL_SPE_EN_W_DS000600800.pdf	2015-04-08 11:38:52		Published
Standard	<u>1_OPK_3010240851_000010_20150401135231_29_RL_SPE_DE_A_TLV863078</u>	1_OPK_3010240851_000010_20150401135231_29_RL_SPE_DE_A_TLV863078.pdf	2015-04-08 11:38:52		Published
Standard	<u>1_OPK_3010240851_000010_20150402162946_9_RL_SPE_EN_D_DG22T-005774</u>	1_OPK_3010240851_000010_20150402162946_9_RL_SPE_EN_D_DG22T-005774.pdf	2015-04-08 11:38:56		Published
Standard	<u>1_OPK_3010240851_000010_20150401135214_26_RL_SPE_EN_W_DS000600800</u>	1_OPK_3010240851_000010_20150401135214_26_RL_SPE_EN_W_DS000600800.pdf	2015-04-08 11:38:52		Published

- The user receives an E-Mail-Alert that Siemens has sent a change notice or new documents.

SupplyOn Services/ DMS : E-mail-notification on automatically accepted documents after deadline



Dear Mr. Delitz (Seller),

The following documents were accepted automatically after deadline

Type	Name/no.	Version	Release date	Delivery date	Status	Customer
Standard	<u>1 OPK 3010240851 000010 20150401135145 15 RL SPE EN E DG22T-007352</u>	2015-04-08 11:38:54		4/8/2015 1:39 PM CEST	Published	Siemens Fossil Power Generation
Standard	<u>1 OPK 3010240851 000010 20150402163119 26 RL SPE EN W DS000600800</u>	2015-04-08 11:38:55		4/8/2015 1:41 PM CEST	Published	Siemens Fossil Power Generation
Standard	<u>1 OPK 3010240851 000010 20150401135038 6 RL SPE EN S DG21T-002277</u>	2015-04-08 11:38:51		4/8/2015 1:42 PM CEST	Published	Siemens Fossil Power Generation
Standard	<u>1 OPK 3010240851 000010 20150402162946 9 RL SPE EN D DG22T-005774</u>	2015-04-08 11:38:56		4/8/2015 1:40 PM CEST	Published	Siemens Fossil Power Generation
Standard	<u>1 OPK 3010240851 000010 20150401135214 26 RL SPE EN W DS000600800</u>	2015-04-08 11:38:52		4/8/2015 1:41 PM CEST	Published	Siemens Fossil Power Generation

- The user receives an E-Mail-Alert that a document was accepted automatically after deadline set by Siemens AG.

SupplyOn Services/ DMS : E-mail-notification on not responding to change notices / documents

Dear Mr. Delitz (Seller),

The company Acceptance EDIFACT Seller (Muenchen) has not yet responded to the following change notices / documents. For enquiries contact your customer contact.

Type	Name/no.	Title	Version	Release date	Delivery date
Standard	<u>2_OPK_20150330133736_23_RL_SPE_EN_E_DG22T-007352</u>	2_OPK__20150330133736_23_RL_SPE_EN_E_DG22T-007352.pdf	2015-03-30 11:53:51		3/30/2015 1:53 PM CEST
Standard	<u>1_OPK_3010240851_000010_20150401135145_15_RL_SPE_EN_E_DG22T-007352</u>	1_OPK_3010240851_000010_20150401135145_15_RL_SPE_EN_E_DG22T-007352.pdf	2015-04-08 11:38:54		4/8/2015 1:39 PM CEST
Standard	<u>1_OPK_3010240851_000010_20150401135153_21_RL_SPE_DE_E_DPSTP-TWP1178</u>	1_OPK_3010240851_000010_20150401135153_21_RL_SPE_DE_E_DPSTP-TWP1178.pdf	2015-04-08 11:38:54		4/8/2015 1:41 PM CEST
Standard	2_OPK_20150330141245_229_RL_SPE_EN_W_DS000600800	2_OPK_20150330141245_229_RL_SPE_EN_W_DS000600800.pdf	2015-		3/30/2015

- The user receives an E-Mail-Alert that he has not yet responded to change notices / documents.
- For further Information he should contact his customer contact.

SupplyOn Services/ DMS : E-mail-notification on receiving a document



Dear Mr. Delitz (Seller),

you have received the following document:

Customer: Siemens Fossil Power Generation
supplier: Acceptance EDIFACT Seller
Contact (supplier): Cornelia Kraft
Name/no.: [Aprilscherz3](#)
Document title:
Release date: 4/8/2015 1:41 PM CEST

This e-mail was also sent to the following recipients: [Andreas Schwaiger](#), [Christopher Fite](#), [Ulrich Koeppen](#), [Shar Nobles](#), [Alexa Ford](#), [Andrea Kowalski](#), [Lisa Green](#), [Cornelia Kraft](#), [Annekathrin Henke](#), [Felix Krausche](#), [Heike Kablitz](#), [Maarten van Rossum](#), [Ursula Reeder](#), [Salman Mahmood](#), [Martina Matz](#), [David Hook](#), [John Kay](#), [Rose McLeod](#), [Adam Crow](#), [Petra Schilling](#), [Matthias Arkenau](#), [Peter Gomes](#),

Best regards
Your SupplyOn Team

- The user receives an E-Mail-Alert that Siemens AG has sent him a document.

SupplyOn Services/ DMS : E-mail-notification on sending a document to Siemens AG



Dear Mr. Mandt,

the following document was sent to your customer:


Customer: Siemens Fossil Power Generation
Supplier: Acceptance EDIFACT Seller
Contact (supplier): Cornelia Kraft
Name/no.: [Test_Dokumentstatusabfrage_Material](#)
Document title: Test_Dokumentstatusabfrage_Material
Release date: 4/8/2015 1:00 PM CEST

This e-mail was also sent to the following recipients: [Ursula Reeder](#), [Salman Mahmood](#), [Peter Gomes](#), [Martina Matz](#), [David Hook](#), [John Kay](#), [Rose McLeod](#), [Adam Crow](#), [Petra Schilling](#), [Matthias Arkenau](#), [Christopher Fite](#), [Ulrich Koeppen](#), [Shar Nobles](#), [Alexa Ford](#), [Andrea Kowalski](#), [Lisa Green](#), [Cornelia Kraft](#), [Annekathrin Henke](#), [Felix Krausche](#), [Heike Kablitz](#), [Maarten van Rossum](#), [Andreas Schwaiger](#),

Best regards

- The user receives an E-Mail-Alert that he has sent a document to Siemens AG.


SupplyOn DMS-PO-Integration: Link to Siemens document in SupplyOn WebEDI Purchase Order (PO)

My SupplyOn | **SupplyOn Services** | Administration | Log Out | 

TEST SYSTEM (QAS - 2013-B) - Düspohl, Sonja

My SupplyOn > Logistics & Finance > Orders > Order details Contact | Help for this page | Print | Admin as Supplier | Logout

Order: 0000385132 - Customer: Siemens Turbomachinery Equipment GmbH, Customer Plant Code: 003_1000 View Buyers Order Change

Line Items	Header Details	Parties									
LI	Article Number	Article Description	Unloading Point	Net value	First Delivery Date	UoM	Qty.	Respond-by date	Response Date	Response Result	Responded by
00010	KA80V030	Tragrahmen für Transport	Frankenthal		13.03.15	PCE	1	X		no response	
Expand all line items Collapse all line items											
Pos. 00010: KA80V030 - Tragrahmen für Transport Previous Line Item Next Line Item											
Supplier Article Number: KA80V030 Price Unit: 1											
Unloading Point: Frankenthal Action code:  Changed											
Ordered Quantity: 1 PCE											
Price per price unit: 7,00 EUR											
Line Item Details											
Warehouse: Frei Werk einschLve Planner No: Einkauf Turbomasch.											
Free Text: Materialzeugnisse sind unter Angabe der Siemens-Bestell- und Materialnummer zu senden an: mtb@siemens.com											
Line Item Long Text: Verbindliche Dokumente: Spezifikation: TBS/32553/-/000/ghasha<...Complete text in Line Item Long Text											
Text (9): EUR											
Links: https://platform.application.qas.supplyon.com/dms/faces/index.js?_afcdmsed1=txt;dv:leadno&id=eq:0000385132											
Consignee											
Schedule Lines											
Buyer Information											
Supplier Information											
Commit	Requ. Del. Date	Requ. Qty.	Cum. Dev.	PSID	Del. Date	Del. Qty.	Comment	Last Resp.			
	13.03.15	1	0		13.03.15	1			Split Delivery		
Total planned		1					1				
Total shipped							0				
Supplier Response											
<input checked="" type="radio"/> No Response Supplier Reference: <input type="text"/>											
<input type="radio"/> Confirm as-is Supplier Article Number: KA80V030 <input type="text"/>											

- When the user opens a PO, he sees a link to the document in the DMS

SupplyOn Customer support will support the supplier during the productive usage of SupplyOn (not for testing)

SupplyOn Customer Support

SupplyOn assists you in using its solutions

User hotline – available 24/7

- SupplyOn provides its users with a hotline in eight different languages (German, English, French, Spanish, Italian, Portuguese, Korean and Chinese).
- The hotline is available 24/7 and assists you quick and competent, if you have any questions concerning SupplyOn.
- **Telephone (free of charge)**
 - from Germany: 0800.78 77 59 66
 - from USA/Canada: 1.866.78 77 59 66
 - from Mexico: 01800.123 32 31
 - from China (North): 10800.7490127
 - from China (South): 10800.4900114
 - from any other country: +800.78 77 59 66
- **E-mail:**
Customer-Support@SupplyOn.com
- **Online Help:**
SupplyOn provides you with a comprehensive online help, available for all functionalities and for all screens the supplier is currently working in